



# NZ Destination Pickleball & Adventure Tour FAQ

Next Level Pickleball Adventures (NLPA)

## FAQ Table of Contents

<b>Section 1: Travel Logistics</b> .....	<b>2</b>
<b>Section 1.1: Extending Your Stay in New Zealand</b> .....	<b>3</b>
North Island Highlights:.....	3
South Island Highlights:.....	3
Pickleball Opportunities in New Zealand Beyond the Tour.....	3
Travel Tips:.....	4
<b>Section 2: Pickleball Sessions and Coaching During Your Tour</b> .....	<b>5</b>
How will we group players by skill level during your tour with us?.....	5
<b>Section 3: Adventure and Sightseeing</b> .....	<b>5</b>
<b>Section 4: Dining and Cultural Experiences</b> .....	<b>7</b>
<b>Section 5: General Questions (tour size, pricing, solo travelers)</b> .....	<b>7</b>
Additional Details:.....	8
Important Notes:.....	9
Standard & Early Bird Pricing.....	9
<b>Section 6: Packing List for Next Level Pickleball &amp; Adventure Tour</b> .....	<b>11</b>
<b>Section 7: Travel Requirements for U.S. Citizens</b> .....	<b>12</b>
1. Valid Passport.....	12
2. NZeTA (New Zealand Electronic Travel Authority).....	13
3. Travel Declaration.....	13
4. Travel Insurance (Recommended but not mandatory).....	13
6. Flight and Accommodation Arrangements.....	14
7. Customs Declarations (Upon Arrival).....	14
Summary of Required Documents for U.S. Citizens:.....	15



# NZ Destination Pickleball & Adventure Tour FAQ

Next Level Pickleball Adventures (NLPA)

## Section 1: Travel Logistics

**What airport should participants fly into?** Most international travelers will arrive at Auckland International Airport (AKL) and then take a connecting flight to Rotorua Airport (ROT).

**How do participants get from the Rotorua airport to the [Pullman Rotorua](#) Hotel? Are shuttles, taxis, or Ubers available?** On the tour start date, NLPA will provide a shuttle from Rotorua Airport to your hotel if needed. Simply inform your tour guide in advance, and we can arrange it for you. Participants arriving outside the scheduled meet-up day/time are responsible for their own transport. Rotorua Airport offers several options:

- **Shuttle to Hotel:** There are various shuttles available, i.e. [Ready2Roll](#) Approximately \$60
- **Bus to Hotel:** Around \$2.50 per person, one way.
- **Taxis and [Ubers](#) to Hotel:** These are readily available in the area. Cost varies.
- **Local transport company:** i.e. [Cheepo Rides](#) \$24 (available from 6 am to 6 pm).

**What transport is provided between locations during the tour?** NLPA will arrange all transportation during the tour, including travel between the hotel, pickleball courts, and activity sites. Depending on group size, transport will be via bus or large-capacity van. Some free-time activities will be booked by participants and you will need to select your own transportation.

### How far is the Pullman Hotel from key locations?

Below is a list of the locations we will be travelling to during the week. All transportation will be provided for these locations, or are within walking distance:

- [Hotel](#) to [Rotorua Pickleball Courts](#): five-minute drive (twenty-four-minute walk)
- [Glowworm Kayak Trip](#): one-hour drive
- [Mount Maunganui](#): one hour, seven-minute drive
- [Okere Falls](#): twenty-two-minute drive
- [Te Puia experience](#): six-minute drive
- [Wai Ariki Hot Springs & Spa](#): two-minute drive (eight-minute walk)
- [Eat Street](#): four-minute walk (two-minute drive), there are many restaurants within walking distance



# NZ Destination Pickleball & Adventure Tour FAQ

Next Level Pickleball Adventures (NLPA)

## Section 1.1: Extending Your Stay in New Zealand

**How can I make the most of my trip if I arrive early or stay longer?** New Zealand offers endless adventures beyond our scheduled tour. Below are a few suggestions to enhance your visit:

### North Island Highlights:

- **Bay of Islands:** Fly into Auckland and drive north to explore the Bay of Islands. Visit Paihia, Russell, and Cape Reinga for stunning beaches, history, and breathtaking scenery. A boat tour to the Hole in the Rock or dolphin watching is highly recommended. The Treaty Grounds are also rich in history and tell the story of the relationship between “The Crown” and the Māori people.
- **Hamilton:** Stop in Hamilton on your way to Rotorua to visit the Hamilton Gardens. These award-winning themed gardens offer a serene and inspiring experience.
- **Hobbiton & Weta Workshop:** Fans of *The Lord of the Rings* can explore the Hobbiton movie set near Matamata or fly to Wellington to visit the Weta Workshop and Te Papa Museum, home to an impressive World War I exhibit created by Weta artists.
- **Hawke's Bay Winery Tour** is a fantastic option. Known for its stunning landscapes and award-winning wineries, Hawke's Bay offers a rich experience of New Zealand's wine culture. From here, you can easily extend your journey to other iconic North Island destinations, such as:
- **Napier and Hastings** – Explore the charming art deco architecture and taste premium wines from some of the country's best wineries.
- **Taupo** – Discover the stunning Huka Falls, lake activities, and relaxing spas.
- **Auckland** – End your tour with a visit to New Zealand's largest city, offering vibrant dining, cultural, and outdoor activities, or ferry over to one of the nearby islands.

### South Island Highlights:

To extend your trip further, consider adding the South Island:

- **Queenstown & Milford Sound:** Known for its adventure sports and stunning landscapes. Queenstown is a must-see. Milford Sound offers a scenic fjord cruise and opportunities to see wildlife like seals and penguins.
- **Christchurch & Akaroa:** Stroll through Christchurch's gardens or take a day trip to the French-inspired village of Akaroa.
- **Wanaka:** Relax by Lake Wanaka or hike the famous Roy's Peak for panoramic views.



# NZ Destination Pickleball & Adventure Tour FAQ

Next Level Pickleball Adventures (NLPA)

## Pickleball Opportunities in New Zealand Beyond the Tour

If you're a pickleball enthusiast, consider exploring the sport across New Zealand during your extended stay. While facilities may differ from those in the U.S., there are plenty of opportunities to play and connect with local players. Pickleball is growing rapidly across the country, with clubs and venues in Auckland, Tauranga, Rotorua, Wellington, Hawkes Bay, Taupō, Christchurch, and many other towns and cities. Whether you're looking for social games or competitive play, you'll find welcoming communities wherever you go.

- **Hamilton:** Visit New Zealand's first purpose-built pickleball courts "[Topspin](#)" for a unique experience. (Note: This indoor facility can get warm in the summer.)
- **Auckland:** Several clubs offer regular games and welcome visitors to join their sessions.
- **Wellington:** Known for a growing competitive scene, you'll find active clubs and players eager to challenge your skills.
- **Christchurch:** Pickleball is gaining momentum here, with increasing participation and opportunities for social and competitive play.

No matter where you go, you'll find a welcoming community of players who are passionate about the game.

### What makes pickleball special in Rotorua?

Rotorua holds a unique place in New Zealand pickleball history—it was the first location where pickleball was introduced to the country (2015). The sport's roots here are strong, and the local community remains an active hub for pickleball enthusiasts.

### How popular is pickleball in New Zealand?

Pickleball is one of the fastest-growing sports in the country. While still a relatively new sport here, it's gaining traction, with more players joining clubs every year.

### What type of facilities can I expect?

Most pickleball courts in New Zealand are shared spaces, such as badminton halls, tennis courts with temporary lines, or multi-purpose gymnasiums. While the facilities may differ from the dedicated courts seen in the U.S., the energy and passion of the players make up for it.

### Travel Tips:

- Stick to one island if your time is limited. A single trip focusing on the South Island or North Island allows for a more relaxed experience.



# NZ Destination Pickleball & Adventure Tour FAQ

Next Level Pickleball Adventures (NLPA)

- Renting a car is the best way to explore New Zealand's diverse landscapes, but domestic flights between cities are efficient if you prefer not to drive. Driving in New Zealand may be different than how you drive at home. We drive on the left side of the road and the steering wheel is on the right.

---

## Section 2: Pickleball Sessions and Coaching During Your Tour

### How will we group players by skill level during your tour with us?

Players will initially be ranked by their Dynamic Universal Pickleball Rating ([DUPR](#)). Additional factors include registration answers (experience with racket sports, pickleball playing frequency, and self-rating) and an assessment during the first session by our certified coaches. Our certified coaches will assess players without a DUPR during the registration process and initial session. This will then influence which players are grouped together for skills and drills and round robin play.

**What will be taught during the pickleball sessions?** Coaches will tailor sessions to participants' needs, covering skills such as serving/receiving, drives, drops, and dinks. Advanced topics like strategy, team play, and paddle control/spin will also be considered. Social play and a mini-tournament (competitive round robin) will provide opportunities to apply these skills.

**Who are the coaches, and what are their qualifications?** All coaches are certified through a USA Pickleball-recognized organization, with levels ranging from 1 to 3, depending on players' needs. Group coaching sessions maintain a maximum 1:8 ratio, while drills are capped at 1:12.

**Will participants need to bring their own paddles and balls?** Participants are encouraged to bring their own paddles. NLPA will provide basic paddles ([Koru Paddles](#)) for borrowing, and Pickleball Essentials will supply demo paddles for trial or purchase. Onix indoor pickleballs will be provided for all sessions.

**Are pickleball sessions indoors or outdoors?** All sessions are currently planned indoors at [Rotorua Badminton Hall](#) (aka Rotorua Pickleball Club with six courts).

---

## Section 3: Adventure and Sightseeing

**Are all activities & meals included in the tour price?** Yes, all listed activities and meals on the itinerary are included in the price. No hidden costs. Expect that there may be a few additional costs for the following:

**Additional costs may apply for:**



## NZ Destination Pickleball & Adventure Tour FAQ

### Next Level Pickleball Adventures (NLPA)

- Room upgrades/single occupancy requests. (The standard room for the tour is the “Superior Room” which has 2 Queen Beds, with a city or lake view. For those going solo or wanting an upgrade to one King Bed, this can be arranged, while available.) [Hotel amenities are here](#)
- Experience a contemporary room design inspired by Rotorua's geothermal origins. Windows let in the daylight and views overlooking the vibrant city. The 33-square metre room features a plush Pullman king-size bed and local artwork. Smart design combines form and function with a 49” smart TV, chaise lounge and mini bar.
- Souvenirs or pickleball equipment purchases.
- *Note: You can use your NLPA-provided \$500 VISA card for such purchases*

### Other pricing

- Spirits (hard alcohol) consumed during meals will be at your own expense. (Bottles of wine and/or beer will be provided during group meals/gatherings.)

**Are the adventure activities physically demanding?** Our tours are active, with walking and standing for up to three hours in various weather conditions (The average temperature in the Bay of Plenty, New Zealand, from December to March is between **68°F and 77°F**. February is the warmest month, with an average maximum temperature of **73.4°F**.). Activities are at your own pace and risk. The most physically demanding option is the hike to the [summit of Mauao](#) (when visiting the beach town, Mount Maunganui). This features steep stairs and a  $\frac{3}{4}$  mile (1.2 km) trail. Alternative options include walking around the base or exploring local shops and beaches.

For a unique evening experience, the [Glowworm Kayak Tour](#) offers a serene paddle through glowworm-lit canyons along the Pokaiwhenua Stream. This gentle stream, protected from wind by the canyon walls, makes the tour accessible for most fitness levels. Participants should expect to paddle themselves for the duration, but the pace is relaxed, allowing time to take in the magical sights. No prior kayaking experience is necessary, though a moderate level of fitness is required.

For adrenaline seekers, choose between two exciting options at Okere Falls:

- [Rotorua Rafting](#): A 50-minute Grade 5 white-water rafting adventure down the Kaituna River, featuring 14 rapids and the world-famous 7-meter Tutea Falls, the highest commercially rafted waterfall in the world. While no prior experience is necessary, participants need a reasonable level of fitness, a sense of adventure, and swimwear. Wetsuits and life jackets are provided. This activity is not suited for individuals over 265 lbs (120 kg), older less-fit participants, or those uncomfortable in water. You do not need to know how to swim, but feeling secure around and on water is necessary. *VOTED #1 EXPERIENCE IN NZ, #1 EXPERIENCE IN THE SOUTH PACIFIC and #2 EXPERIENCE IN THE WORLD*



# NZ Destination Pickleball & Adventure Tour FAQ

Next Level Pickleball Adventures (NLPA)

- **[Ōkere Falls Zipline Tour:](#)** Glide through the treetops and over the beautiful Kaituna River with spectacular views of waterfalls and native bush. This guided experience is perfect for those seeking excitement without getting wet.

For a gentler option, take a [scenic walk](#) through the native bush. The well-formed track stretches 30 minutes one way and offers lookouts over the Ōkere River and its waterfalls. Head to the main lookout platform by Hinemoa's steps and you can watch rafters and kayakers sweep over the highest commercially rafted waterfall in the world. Along the way, explore the Trout Pool Reserve and a small cave with unique natural features. There is a loop trail that heads up and over the ridge for those looking for a different view on the way back.

---

## Section 4: Dining and Cultural Experiences

### What meals are included in the tour price?

- **Group Meals:** (4) Welcome dinner, Te Puia buffet, final awards dinner, and farewell breakfast. Group meals include drinks (including beer and wine). Spirits (cocktails) are at your own expense.
- **Other Meals:**
  - **Breakfasts:** (6) Included with your room at Pullman Rotorua (including the farewell breakfast).
  - **Lunches:** (5) Your NLPA-provided Visa card can be used for any meals you have on your own, including lunches you'll have in Rotorua, Mount Maunganui. There will be options for packed lunches on several days as well.
  - **Dinners:** (6) (Including Group Meals listed above) In addition to the group meals listed above, you'll have the opportunity to try out some of the local favorites like [El Mexicano Zapata](#), [Poco](#), along with dozens of great restaurants at the famous [Eat Street](#).

Meal Voucher: A prepaid \$500 NZD Visa card per person for other meals and expenses during the week.

**Will dietary restrictions (e.g., vegan, gluten-free) be accommodated?** Vegetarian diets can be accommodated with advance notice. While NLPA cannot guarantee meals for specific dietary needs or allergies, participants with restrictions usually manage well with local options and flexibility. Discuss dietary needs with your guide at the start of the tour.

### What cultural experiences are included in the tour?

- **Te Puia:** Guided tours of geothermal areas, kiwi bird viewing, and a traditional Haka performance.
- **Glowworm Kayak:** Evening paddle through glowworm-lit canyons with historical commentary.



# NZ Destination Pickleball & Adventure Tour FAQ

Next Level Pickleball Adventures (NLPA)

- **Okere Falls:** Options for ziplining and rafting, both guided and include cultural and environmental education talking points.

---

## Section 5: General Questions (tour size, pricing, solo travelers)

**What is the group size for each tour?** Tours accommodate 10–24 participants to ensure an enjoyable experience. Even numbers are prioritized for pickleball activities; coaches can fill in if needed.

### Is the tour price guaranteed?

Yes, the tour price is locked in once a deposit is paid. The price covers the tour's specified activities, accommodation, and meals (as listed). Please note that airfare is not included in the tour price. Additionally, participants are responsible for arranging their own travel to Rotorua. Please note that additional costs may apply for room upgrades, single occupancy requests, or optional activities not included in your NLPA tour.

### Are the itineraries subject to change?

Yes, while we strive to follow the published itinerary, adjustments may be made to ensure the best possible experience for all participants. Factors such as weather conditions, availability of activities, or local circumstances may lead to minor changes. We will notify you of any significant changes in advance.

### Options for Solo Travelers and Private Rooms

We warmly welcome solo travelers! You have two options for accommodations:

1. **Room Share:** Share a room with another solo traveler of the same sex. Make this choice knowing that your roommate may have different habits and sleeping schedules. Contact information can be provided, if you wish to chat ahead of time.
2. **Private Room:** Secure a private room by paying a "single supplement" (an additional fee).

### What is the single supplement fee?

For guests who prefer to have their own room during the tour, a single supplement fee will apply. The current fee is estimated at **USD \$760/\$1,350 NZD\*** (this estimated fee is on top of your regular price) *Please note that this fee may vary depending on the final room rates from Pullman Rotorua. We will confirm the exact fee closer to the tour date.*

Exception: In the case that we have an odd number of participants, the last person who would normally share a room will be offered a "free upgrade" to their own room, at no extra charge.

We recommend booking early to secure your spot at our early bird price and to ensure the best possible accommodations.

*\*subject to change (see booking form for final pricing)*

### Additional Details:





# NZ Destination Pickleball & Adventure Tour FAQ

## Next Level Pickleball Adventures (NLPA)

- **Private Room Availability:** A limited number of private rooms are available for an additional fee. If none are available at the time of booking, we'll notify you immediately. You can choose to:
  - Proceed with a shared room, or
  - Cancel your reservation.
- **Adding a Private Room Later:** If a private room becomes available after booking, you may add it by paying the "single supplement" (additional fee), as listed above and on our NLPA Tour's webpage.
- **Alternative Private Room Options:** If no private rooms are available through us, you can opt for our assistance in securing a market-rate private room. This service includes a nonrefundable \$250 (USD) fee for research and booking, with additional costs at your expense. We'll confirm pricing before finalizing your booking.

## Important Notes:

- The single supplement (additional fee) guarantees a private room but does not ensure a larger or upgraded room. Single rooms are sometimes the smallest available.
- Single supplements (additional fees) are refundable if canceled at least 60 days before the tour departure date. After this deadline, refunds are not available unless booked within 67 days of departure, in which case cancellation is allowed within (7) seven days of booking.
- In the event of a "**Creditable Event**" (as outlined in our terms and conditions), the single supplement (additional fee) may be credited.

## Standard & Early Bird Pricing

Sign up early and save big! The discounted rate of **\$4,250 USD\*** (a **\$250 USD / \$415 NZD\*** savings off the regular price of **\$4,500 USD / \$7,785 NZD\***) is available to the **first 10 participants** or until **August 1st, 2025**, whichever comes first.

Secure your spot now to enjoy luxury accommodations, unforgettable adventures, and world-class pickleball coaching at an unbeatable price!

*\*subject to change (see booking form for final price)*

### Can I transfer my reservation to another NLPA tour date if my plans change?

Yes, you can transfer your reservation to another tour date, subject to availability. Transfer requests must be made at least 60 days before the original tour start date. Please note that any deposit made within 60 days of the tour start date is non-refundable. Transfers may also be subject to price differences or additional fees. For full details, please refer to our terms and conditions, or feel free to contact us directly with any questions.

### What are the expectations for participants during the tour?

We ask that all participants do their best to arrive in good health and be prepared for an active tour. Some activities may require a reasonable level of fitness, such as walking on uneven terrain or engaging in physical activities like pickleball, hiking, or gentle kayaking. We expect participants to cooperate with the group, respect the schedule, and follow any guidance from tour leaders. Being prepared to manage your own luggage and follow safety instructions will help ensure a smooth and enjoyable experience.



# NZ Destination Pickleball & Adventure Tour FAQ

Next Level Pickleball Adventures (NLPA)

## Should I pack light for the tour?

Yes, we recommend packing light to ensure a comfortable and hassle-free experience. We suggest bringing only one checked bag and a small carry-on or backpack for essentials. Rotorua's weather can be unpredictable (wind and rain come and go), so we advise packing moisture-wicking clothing, sturdy shoes for outdoor activities, and a light waterproof jacket. Keep in mind that most transportation between activities will be via shuttle or bus, so manageable bags or backpacks is ideal.

## What is the typical weather during the tour dates, and what clothing should participants bring?

Rotorua experiences warm, wet summers (Dec-Feb), with daytime temperatures ranging from 69°F to 84°F (21°C to 29°C) and about (4) four inches (105 mm) of rainfall. Pack:

- Light, moisture-wicking clothing. As with most moderate climates, layering clothes works well.
- Athletic wear and non-marking shoes for pickleball.
- Swimwear for spa, hot pools and beach activities
- Sturdy, comfortable shoes, and water shoes, for outdoor activities.
- Waterproof jacket, compact umbrella (optional for shade/rain), and layers for temperature changes.
- Note: A full packing list is further down in this document.

**What currency is accepted in New Zealand, and are credit cards widely used?** The New Zealand Dollar (NZD) is accepted. Most transactions are made with EFTPOS (debit cards) or credit cards, as cash use is decreasing. The exchange rate, as of this writing in Jan 2025 is \$1.00 US = \$1.77 NZ.

**Should participants plan to tip?** Tipping is not customary in New Zealand. Workers are paid fair wages and do not expect tips. However, tipping is appreciated if you feel it is warranted.

**Can participants make a down payment to reserve their spot, or is full payment required upfront?** A 15% deposit of the total price is required to reserve your spot, with the full balance due 60 days before the tour.

**What is your refund and cancellation policy? Can participants make a down payment to reserve their spot, or is full payment required upfront?**

A 15% deposit of the total price is required to reserve your spot, with the full balance due 60 days before the tour.

**What is your refund and cancellation policy?**

Deposits are fully refundable within 30 days of payment, aligning with the 15% deposit requirement. After 30 days, deposits become non-refundable.

- **60 days or more before the tour:** You may cancel your registration for a full refund, minus the non-refundable deposit.



# NZ Destination Pickleball & Adventure Tour FAQ

## Next Level Pickleball Adventures (NLPA)

- **30 to 59 days before the tour:** A refund of 50% of the total tour cost, minus the non-refundable deposit, will be issued.
- **29 days or fewer before the tour:** No refunds will be issued for cancellations within this timeframe.

### Creditable Events:

In the case of a “Creditable Event” (e.g., medical emergencies, natural disasters), we may issue credits for future tours at our discretion. Supporting documentation will be required. Please refer to the detailed policy for specific refund scenarios and applicable conditions.

---

## Section 6: Packing List for *Next Level Pickleball & Adventure Tour*

### Clothing:

- **Light, moisture-wicking clothing** for pickleball and outdoor activities
- **Athletic wear** for pickleball (comfortable, breathable clothes)
- **Sturdy shoes** for outdoor activities, water shoes (e.g., hiking, ziplining, pools, beaches )
- **Waterproof jacket/hood** for potential rainy days
- **Compact umbrella** for light showers/shade (optional)
- **Swimwear and shorts** for activities like rafting, kayaking, or hot pools
- **Casual wear** for sightseeing, dining out, and cultural experiences
- **Layers** for temperature changes (it can get cooler in the evenings or during adventures)
- **Hat, sunglasses, visor** (New Zealand sun can have high levels of UV rays)
- **Sleepwear**

### Pickleball Gear:

- **Pickleball paddle** (you're encouraged to bring your own, but basic paddles will be provided for borrowing)
- **Grip tape** (optional, if you'd like to change or add to your paddle)
- **Towel** for sweaty sessions, and your other preferred gear
- **Water bottle** (stay hydrated during sessions and during our adventure tours)

### Adventure Gear:

- **Lightweight backpack** for day trips (carry essentials for sightseeing and activities)
- **Sunscreen and lip balm** with SPF (New Zealand sun can have high levels of UV rays)
- **Insect repellent** for outdoor activities (yes, we have bugs and insects too, but no snakes!)



# NZ Destination Pickleball & Adventure Tour FAQ

## Next Level Pickleball Adventures (NLPA)

- **Camera/phone** for capturing the beauty of Rotorua and your adventures. (We suggest arranging an International plan with your cell phone carrier; most offer variable options for short-term international use).
- **Reusable water bottle** (essential for the glowworm kayak and other adventures)
- **Medications** (bring any required prescriptions)
- **Personal identification** (passport, driver's license, etc.)

### For the Hotel & Relaxation:

- **Casual evening wear** for dinners and social gatherings.
- **Small travel laundry detergent** (if you prefer to do your laundry). Pullman Rotorua Hotel provides laundry service at your convenience, and hot water linen and laundry washing to keep your favorite outfits clean and fresh throughout your trip (for an additional fee).
- **Sleep mask or earplugs** (if you're sensitive to noise, especially if room-sharing with another solo traveler).
- **Power adapter** (New Zealand uses plug TYPE I, so make sure to bring the right adapter for your electronics.)
- **Chargers** for your phone, camera, or other devices (charging cords for mobile phones will fit into most NZ charging cubes and can be purchased almost anywhere in NZ).
- **Personal hygiene items** (toothbrush, toothpaste, shampoo, conditioner, etc. — basic toiletries will be provided by the hotel, but feel free to bring your preferred brands, purchase when you arrive or put in checked baggage).
- **Small first aid kit** (band-aids, pain relief, etc.)

### Required Documents for Travel:

- **Passport**
- **Travel Declaration** (Required for entry into New Zealand. See link below:
- **NZeTA** (New Zealand Visitor Visa, required for US citizens). See link below:

### Optional Items:

- **Book or journal** for downtime
- **Lightweight workout gear** for non-pickleball exercise (if you plan to run, walk, etc.)
- **Travel guidebook** or map for Bay of Plenty (Rotorua, Mount Maunganui), New Zealand.

---

### Travel Light Option:

If you prefer to travel light, most of the items listed above can be easily purchased in New Zealand after



# NZ Destination Pickleball & Adventure Tour FAQ

Next Level Pickleball Adventures (NLPA)

your arrival. Rotorua is a city of nearly 70,000 residents, so shopping is easily accessible. For example, basic toiletries (toothbrush, shampoo, etc.) will be provided by the hotel, and other essentials like sunscreen, insect repellent, and clothing are readily available in Rotorua.

## Section 7: Travel Requirements for U.S. Citizens

To travel to New Zealand from the United States, there are a few key requirements you'll need to address. Here's a list of the necessary steps:

### 1. Valid Passport

Ensure your U.S. passport is valid for at least three months beyond your planned departure date from New Zealand. It's recommended to have a passport with at least one blank page for immigration stamps.

### 2. NZeTA (New Zealand Electronic Travel Authority)

The [NZeTA](#) is required for U.S. citizens traveling to New Zealand for tourism purposes.

- **How to apply:** You can apply for an NZeTA online through the official New Zealand Immigration website link above. The application is quick and can be processed within minutes.
- **Cost:** A processing fee applies (approximately \$100 NZD for online applications).
- **Duration:** The NZeTA is valid for up to 2 years, but it's important to ensure it's valid for the duration of your trip.

### 3. Travel Declaration

New Zealand requires travelers to complete an electronic travel declaration 24-hours before entering the country. [NZTD](#) is easily completed online. The New Zealand Traveller Declaration (NZTD) collects travel, customs, immigration and biosecurity information.

It is free and everyone travelling into New Zealand must complete a declaration.

- **How to apply:** Click the link ([NZTD](#)) to apply for the Declaration within the 24-hour window before travelling.
- **Important Note:** The travel declaration (#3) must be submitted within 24 hours of your arrival date in New Zealand. The declaration should be submitted *24 hours before the first leg of your trip to NZ.*

### 4. Travel Insurance (Recommended but not mandatory)



# NZ Destination Pickleball & Adventure Tour FAQ

Next Level Pickleball Adventures (NLPA)

While not mandatory, travel insurance is strongly recommended for international travelers to New Zealand. It should cover unexpected medical expenses, trip cancellations, and lost baggage. This is especially important if you are participating in adventurous activities like pickleball, hiking, or zip-lining.

Many travelers have personal insurance that does reimburse for medical expenses overseas.

Triple AAA (accident insurance) and some U.S. credit cards also provide coverage (accidents, lost luggage, etc.) when their card is used for travel.

We suggest you check in with your health insurance company (and other cards) to confirm their coverage and their process if you were to have a medical need or unexpected cost in New Zealand. Inquire about the paperwork they will need and their correct phone number or email to contact for reimbursement. This will assure you have all at hand before leaving for your trip to New Zealand.

That being said, If you are a visitor to New Zealand and have an accident, the Accident Compensation Corporation of New Zealand (ACC) will cover most of your medical costs related to the injury, including emergency care, surgery, physiotherapy, and some medications, as it provides no-fault personal injury cover for all residents and visitors to the country.

## 5. Vaccination and Health Requirements

New Zealand has lifted most COVID-19 travel restrictions, but it's always best to check the latest health requirements for international travelers before departure. Ensure you're up-to-date on vaccinations and any specific health or medical declarations.

- **Travel Health Declaration:** Depending on the circumstances at the time, you may need to complete a health declaration for entry.

## 6. Flight and Accommodation Arrangements

Ensure you've booked your flight and accommodation for the duration of your stay. Immigration may ask for evidence of your travel plans upon entry.

- **Hotel Details:** Have confirmation of your hotel bookings ready, especially if you're booking with a tour operator. Here is where you will be staying during your week with us:
  - Pullman Rotorua Hotel
  - **Address:** 1135 Arawa Street, Rotorua 3010
  - **Phone:** +64 7 343 9750

## 7. Customs Declarations (Upon Arrival)



# NZ Destination Pickleball & Adventure Tour FAQ

Next Level Pickleball Adventures (NLPA)

When you arrive in New Zealand, you'll need to declare any items that are prohibited or restricted (e.g., certain foods, fruit, plants, or animal products). They are extremely strict, so please take note of what not to pack and you'll have no issue or delay upon your arrival.

- **Biosecurity checks:** New Zealand has strict biosecurity regulations also, so be sure to declare any items you're bringing into the country that could pose a risk to its environment. (e.g. Outdoor camping equipment or hiking shoes with manure or dirt, anything that could transfer plant or animal material to NZ from a farm/yard or other outdoor activity).

---

## Summary of Required Documents for U.S. Citizens:

- **Valid passport** (with at least 3 months validity beyond departure)
- **NZeTA** (New Zealand electronic Travel Authority)
- **Travel Declaration** (submitted 24 hours before arrival)
- **Proof of accommodation and travel arrangements**
- **Travel insurance or other insurance coverage** (recommended)
- **[Vaccination and health documents](#)** (check for the latest requirements)
- **Customs declaration** (if applicable)

## NLPA Contact Information

Name: CHRIS KINMAN

Phone +64 210 287 1727

Email: [NextLevelPickleballNZ@gmail.com](mailto:NextLevelPickleballNZ@gmail.com)

Physical Address:

216 Penny Road,

Rotorua 3096

New Zealand